

At Your Fingertips Tip Sheet (by topic)

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Compliance

FVV

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SMC

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- Tip #5 OK to Bill Published 11/6/17
Tip #11 Not OK to Bill Published 1/23/18

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Tip #34 What is the Medicaid Week? Published 8/19/19
Tip #35 Retroactive Prior Authorization Changes Published 12/16/19
Tip #37 EVV Program Changes Due to COVID-19 Published 6/29/20

Client

- Tip #2 Where's my Client/ Prior Authorization? Updated 9/16/19
 (Updated)
Tip #10 How do I Correct a Client's Telephone Published 1/8/18
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- Tip #4 Compliance Published 10/23/17

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- Tip #7 The Fixed Visit Verification Device Published 12/14/17

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SMC

<u>Tip #38</u>	<u>Sandata Mobile Connect App</u>	<u>Updated 3/29/21</u>
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Telephony

<u>Tip #13</u>	<u>Telephony</u>	<u>Published 3/5/18</u>
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Time Capture

<u>Tip #7</u>	<u>The Fixed Visit Verification Device</u>	<u>Published 12/14/17</u>
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